



Foreign Investors Association of Albania

Business Environment Survey Findings Albania 2021-2022

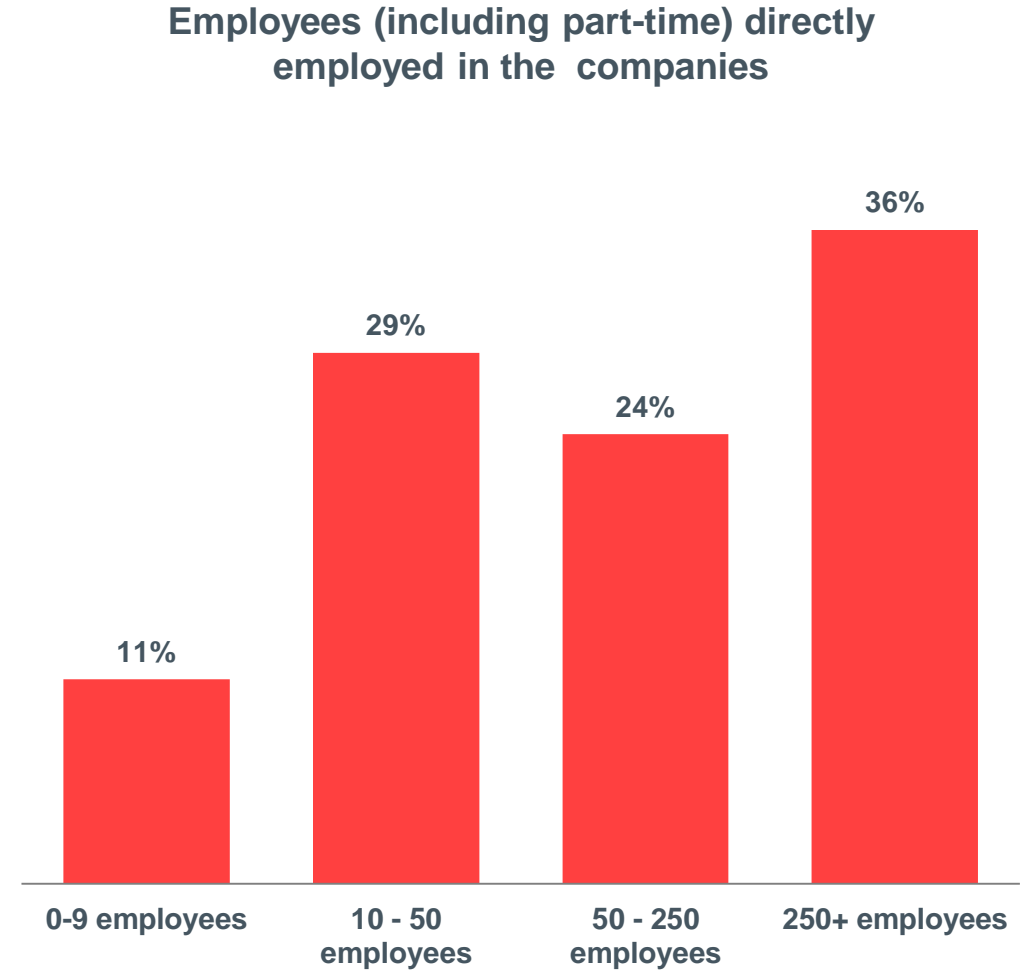
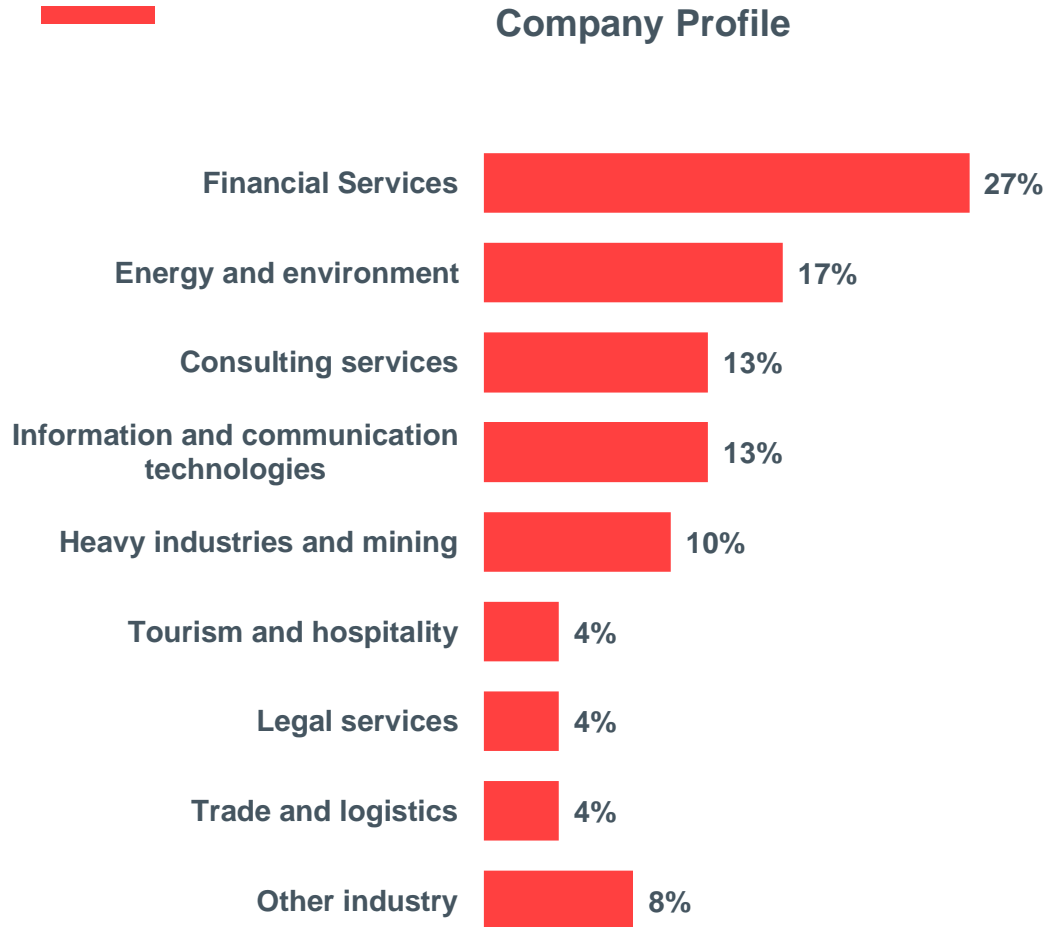
July 13th, 2022

With the kind support of:



Teleperformance
each interaction matters

Respondents Business Profile



Methodological Notes

How to read the report

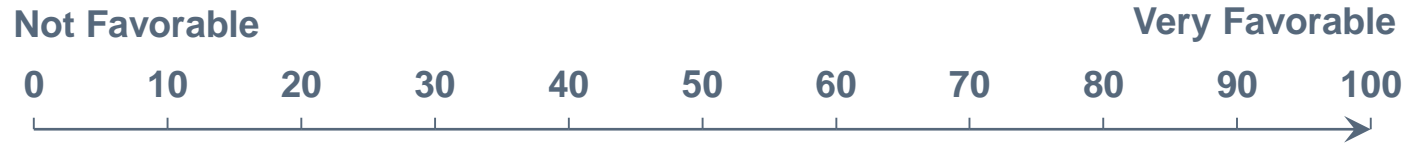
In order to have a better visibility and understanding when it comes to the evaluation of the different aspects of the Business Environment in Albania, all questions were converted and presented on 0 - 100 scale.

Answers in this questionnaire have been converted in the 0-100 scale following this procedure:

- Responses to the questions in the main module were coded from 1 to 5 where 1 meant “Not favorable at all” and 5 meant “Very favorable”. Then this scale was converted on a 0 to 4 scale by deducting 1 for each value.
The 0 to 4 scale was then converted to the form of 0 to 100 by multiplying it with 100/4 (25).
- **In this scale 0 now means “Not favorable at all” and 100 now means “Very favorable”.**

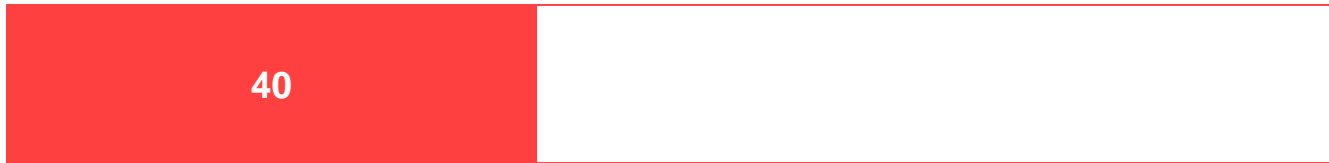
Doing Business in Albania in 2021 - 2022

Overall Business Climate



Evaluation of the business climate in Albania during 2021

Situation



Expectations for the business climate in Albania in 2022

Expectation



2019 Score

Change

39

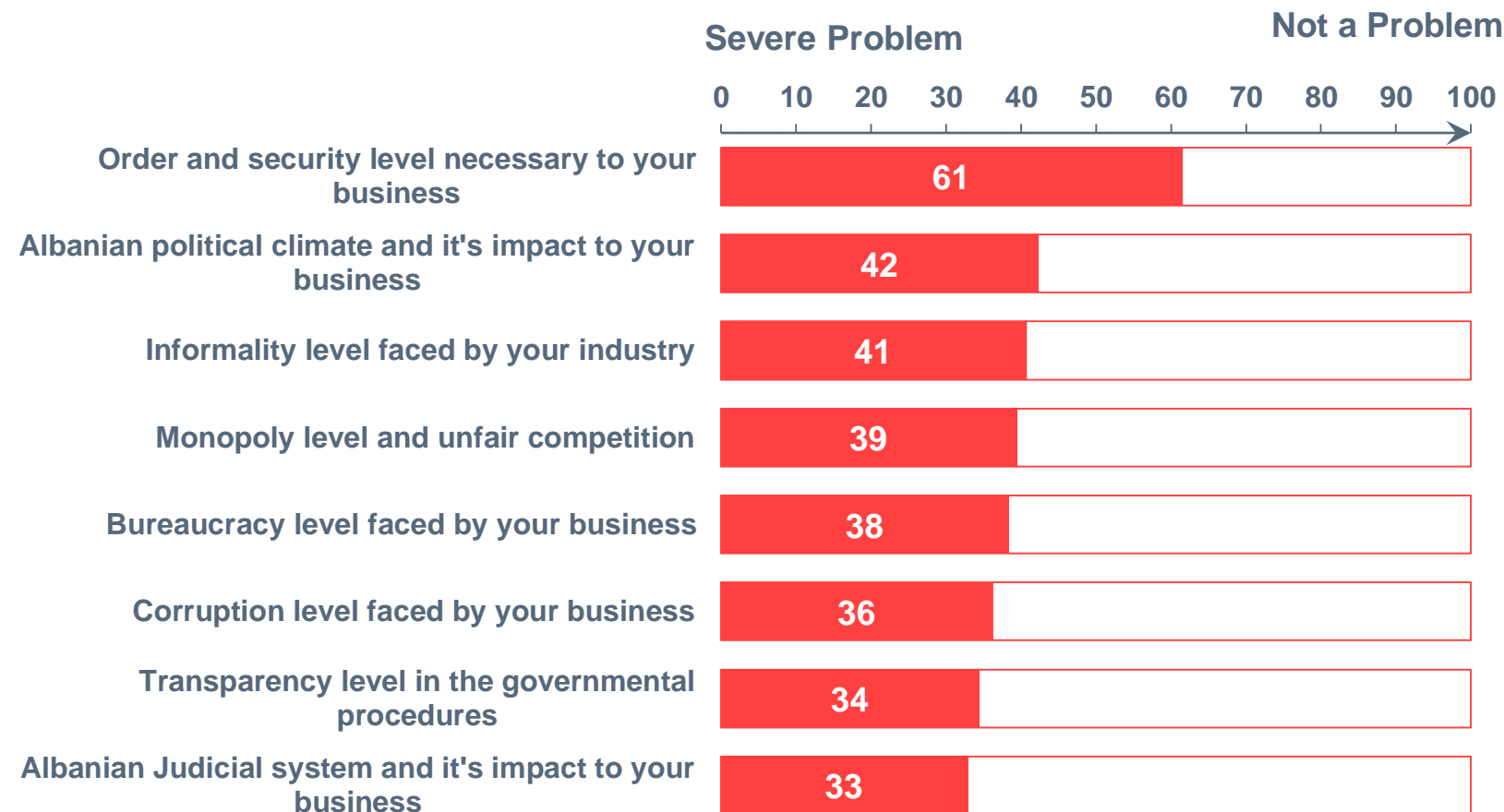


45



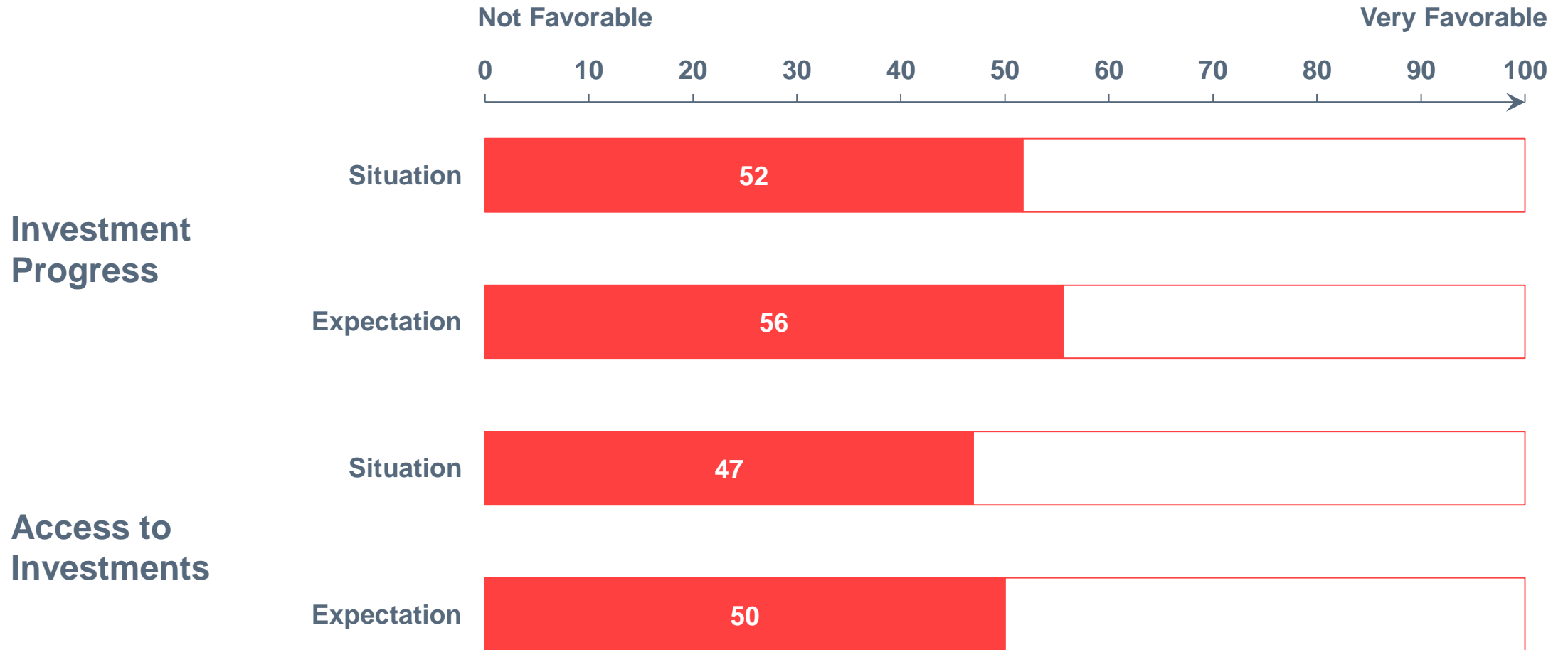
Doing Business in Albania in 2021-2022

Specific Business Climate



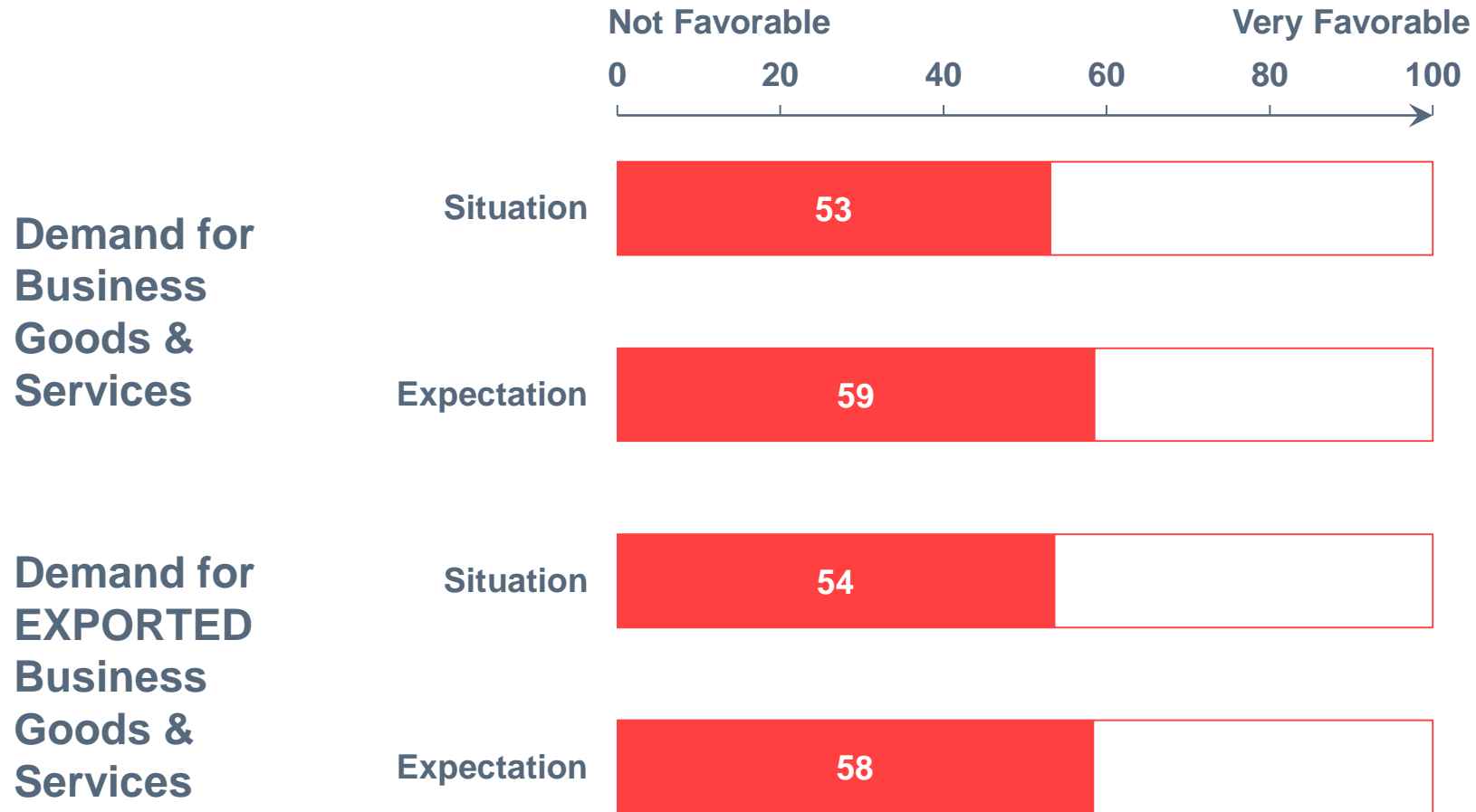
Doing Business in Albania in 2021-2022

Situation Regarding “Investments Progress” & “Access to Investments”



Doing Business in Albania in 2021-2022

Situation Regarding “Demand for Business Goods & Services” & “Demand for Business Exported Goods & Services”

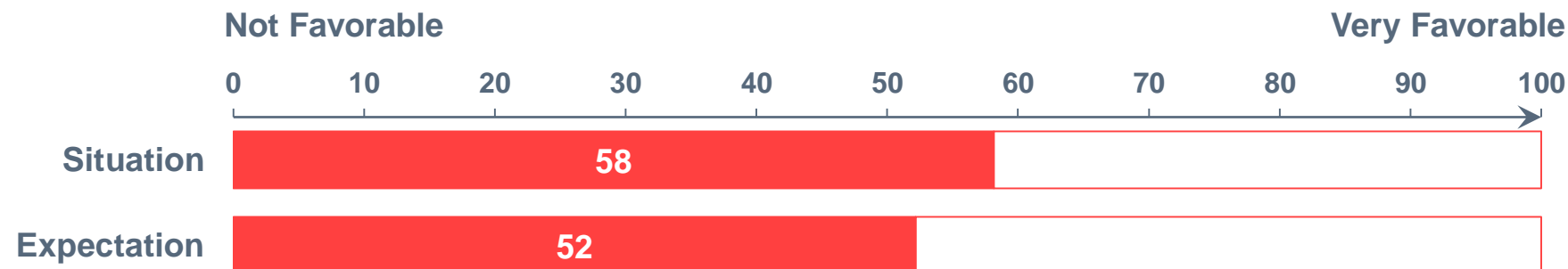


Doing Business in Albania in 2021-2022

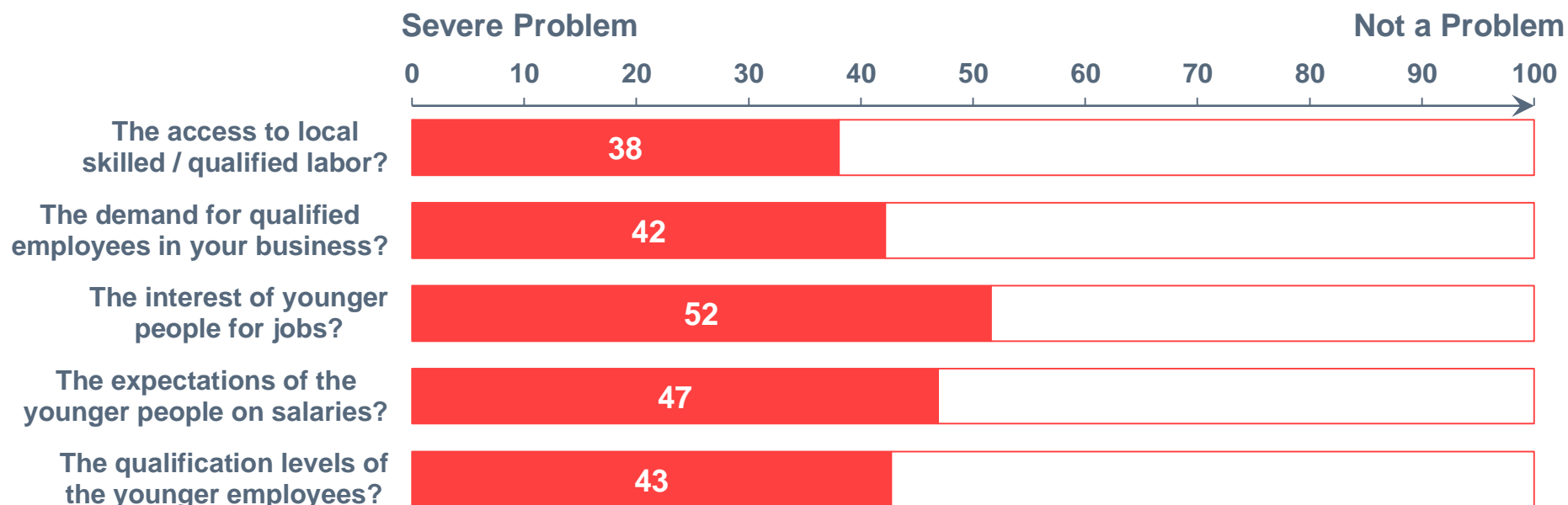
Situation of Labor Market in Albania



Employee Turnover



How much of a problem would you consider:

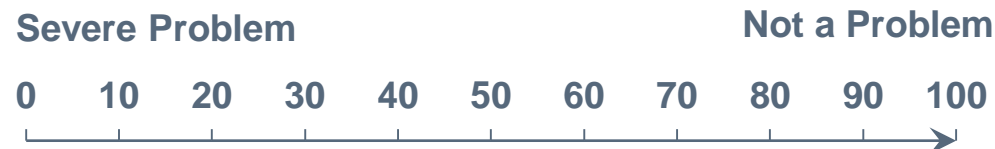


Doing Business in Albania in 2021-2022

Judicial System

How much of a problem would you consider the:

Albanian Civil Courts performance impact to your business



42

Administrative Courts performance impact to your business

39

Level of Application of Laws and Regulations to your business

38

2019 Score

39



39



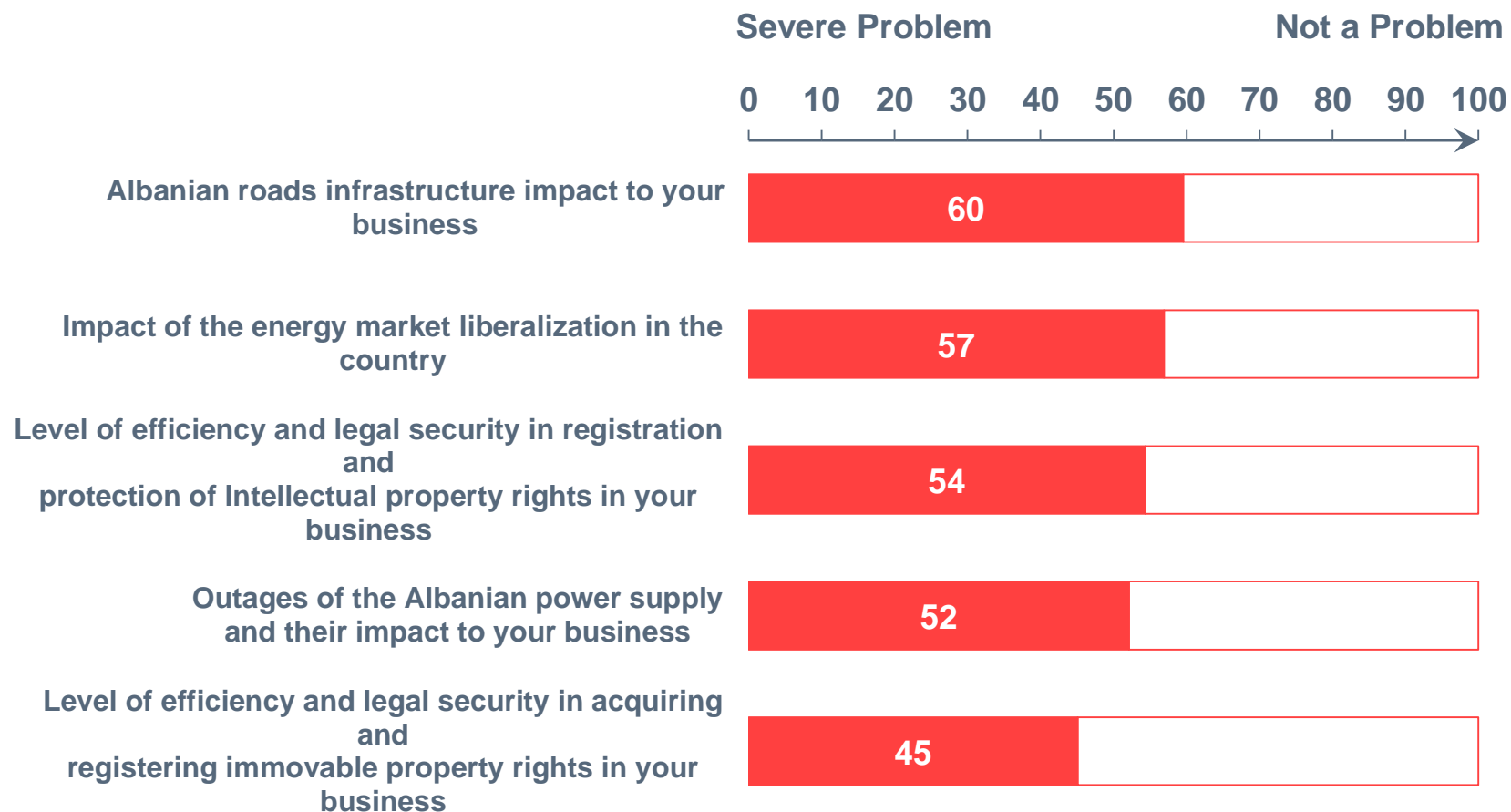
How efficient is the ongoing Albanian Justice Reform in your opinion?



60

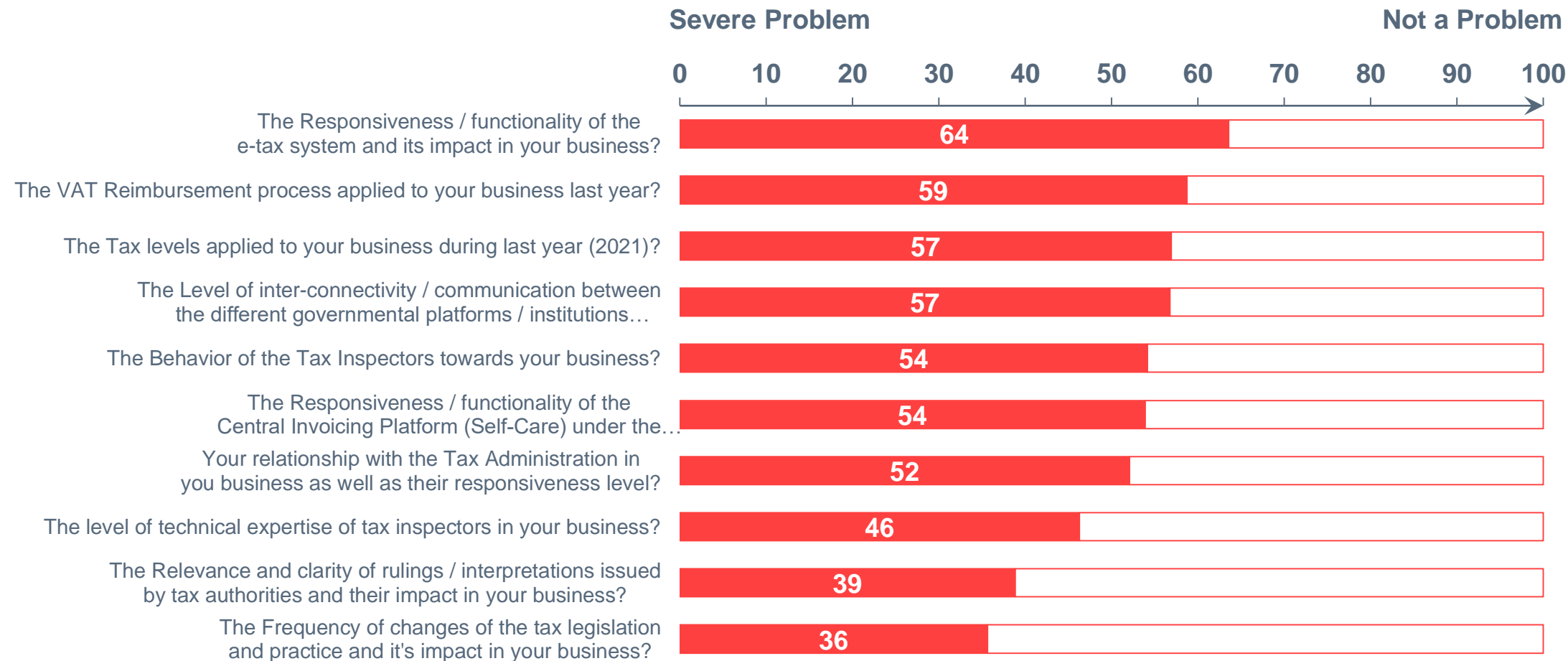
Doing Business in Albania in 2021-2022

Albanian Infrastructure, Energy Supply and Security



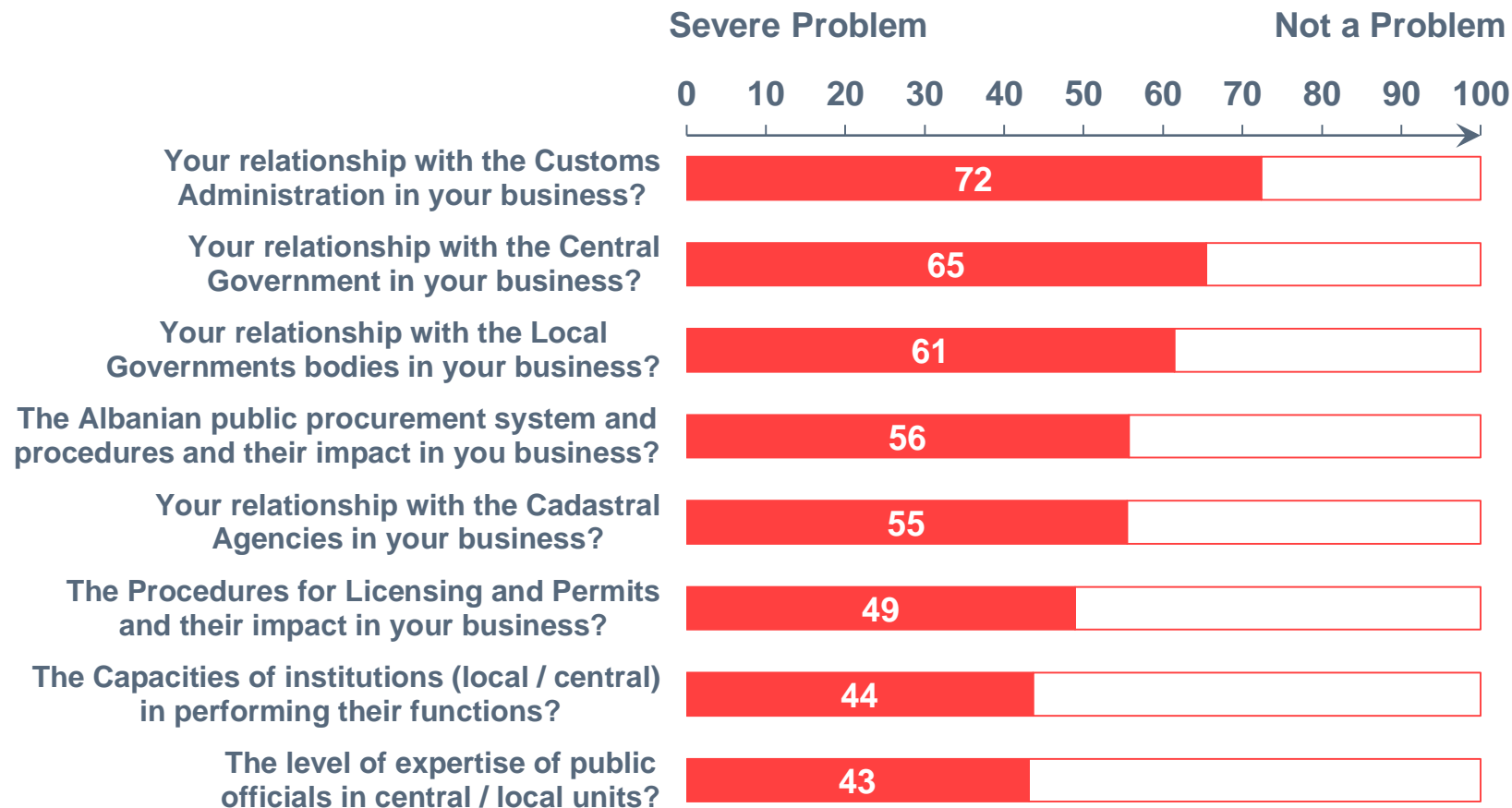
Doing Business in Albania in 2021-2022

Tax System



Doing Business in Albania in 2021-2022

Relationship with Albanian Institutions

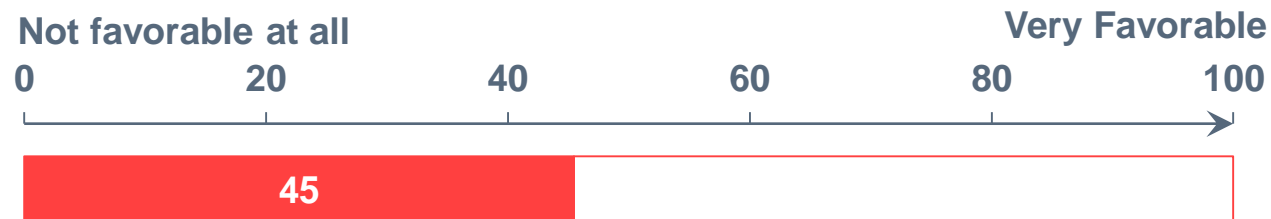


Doing Business in Albania in 2021-2022

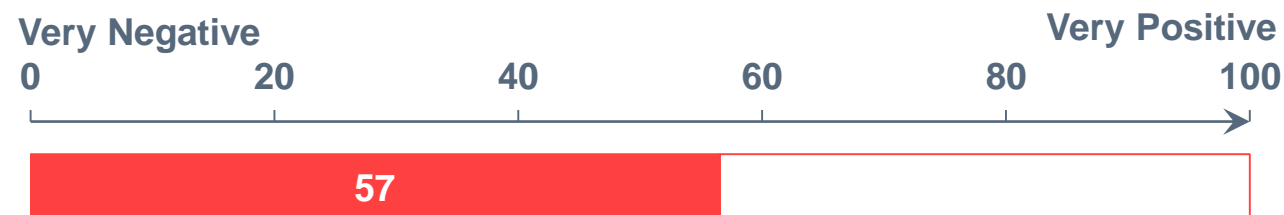
Pro Business Strategies and Incentives



Evaluation of the Investment-stimulating policies and incentives related to business.

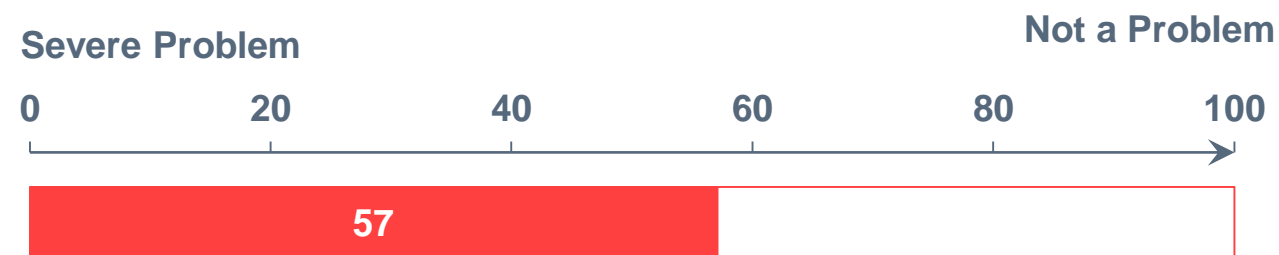


Expectations over the newly launched Foreign Investment Strategy 2021-2027.



How much of a problem would you consider the:

Level of Information and Access to the new Foreign Investment Strategy in your business



The level of information on new business opportunities



Business Environment Survey

Open for Questions and Discussions



Foreign Investors Association of Albania