



COMPANY PROFILE

2023

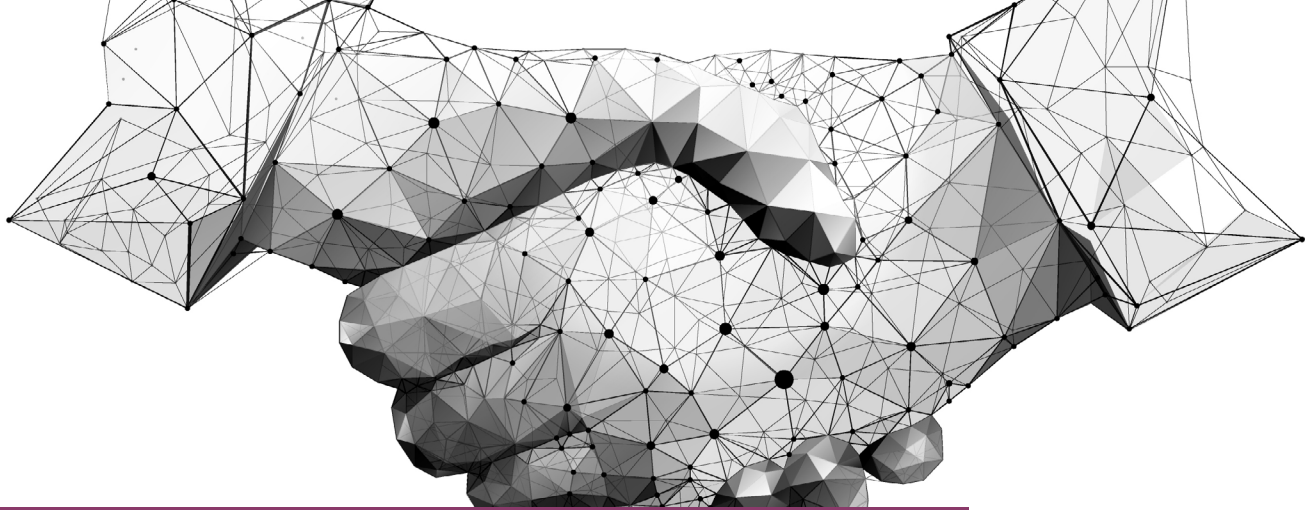
We are proud to be a part of the international community and are committed to providing our customers with the best services, products and prices. GRT is a trusted and reliable source for global resource trading, and our mission is to help our customers succeed.

www.grt.al





EXPERIENCE THE
POWER OF CUSTOMER
SERVICE EXCELLENCE
WITH GRT



Your trusted partner for success

GRT is an industry leader in the global resource trading market, and we are committed to providing our customers with the highest levels of customer satisfaction.

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A VARIETY OF ORGANISATIONS
GRT is continuing to deliver highest quality services for the best price on market

Our business focuses on the import and export of White & Brown goods and consumer goods from both local and international markets. We

specialize in IT, TV and consumer electronics, Telecom, medical products, cleaning products, automotive, detailing, catalyst recycling and more. Our clients come from all across Europe and beyond, providing them with a wide range of quality products and services. We strive to provide our customers with the highest quality service, ensuring their satisfaction and loyalty.



ABOUT GLOBAL RESOURCE TRADING

Unlock the global marketplace with our quality products and services



The ultimate destination for premium brands, best quality, style, latest technology, and premium segment products. Our company is based in Tirana, Albania, with an international offices in Slovakia, Czech Republic and Dubai and soon to be present in other Countries. We provide only the most exceptional products and services, ensuring that you get the most out of your experience. Whether you're looking for the latest technology or the most stylish products, GRT has it all.

Experience the power of GRT today!

Discover GRT



Exceeding Expectations And Goals

Establishing long-lasting relationships
with clients & suppliers

Long-term & mutually beneficial relationships

We strive to create long-term, mutually beneficial relationships with our clients and suppliers that go beyond providing immediate and reliable service. By working together, we are able to exceed expectations and goals, helping to build a successful and prosperous future for all.

Official and exclusive distributor

GRT is the official and exclusive distributor in Albania (Balkan Region) for world-renowned international brands like Ceramic Pro, Magnus Pro, Koch Chemie, Grass, Scangrip, Car Force, KPMF, Autosol and more. With GRT, you can get the best quality and most reliable products from these top-tier brands, all in one place.

OUR SERVICES

We understand the importance of having access to the latest consumer electronics from all the leading worldwide brands.



That is why we are proud to offer a wide range of products from Apple, Samsung, Xiaomi, Braun, Tefal, and many more. We bring our customers the latest in technology and innovation, delivering worldwide and ensuring that stock is always available and up-to-date with the latest specifications.

Our Guarantee

Our experienced team of product specialists are constantly researching and developing the latest trends in consumer electronics, so that our customers can be confident that they are getting the best products available. We also provide a comprehensive delivery service, with the highest standards of professional care and attention, so that you are always satisfied with your purchase.

OUR COMMITMENT



We are proud to have achieved these highly esteemed certifications

ISO CERTIFICATIONS

We have been awarded the highly acclaimed ISO 9001:2015, ISO 8000:2014, ISO 14001:2015, Appendix 2 – ISO/IEC Directives, Part 1:2018, ISO 28001:2007, ISO/IEC 27001:2013, ISO 39001:2012 and ISO 18001:20017. This certification is an internationally recognized standard which ensures that our products and services meet the needs of our clients through an effective quality management system.

QUALITY MANAGEMENT SYSTEM

We have developed and implemented our quality management system to ensure consistently high levels of customer service, superior product quality and maximum performance. Our commitment to attaining ISO accreditation reflects our dedication to providing our clients with the highest level of quality and consistent products and services. Furthermore, our continued investment in technology and development provides a sound basis for future sustainable development initiatives. We are confident that our quality management system will continue to provide the highest levels of quality and customer satisfaction for years to come.

ISO CERTIFICATIONS

We Organize Our Production Process

EVALUATION

GRT successfully achieved compliance with ISO 9001:2015, ISO 8000:2014, ISO 14001:2015, Appendix 2 – ISO/IEC Directives, Part 1:2018, ISO 28001:2007, ISO/IEC 27001:2013, ISO 39001:2012, and ISO 18001:20017, through an extensive evaluation process. This process included a comprehensive quality management system development, a management system documentation review, audit and initial assessment. As a result, GRT achieved an impressive outcome as no non-conformances were identified during the evaluation.

CERTIFIED BY CERTI W

We chose CERTI W, a global leader in Testing, Inspection and Certification, as our partner to ensure compliance with the standard requirements. With their high quality services, CERTI W reviewed our management system and certified it to the standard as an independent third party specialist. This certification provides our clients with the assurance that our commitment to quality is embedded in our operations. With CERTI W, we ensure that we are meeting the growing challenges of quality, safety, environmental protection and social responsibility.

STRONG BUSINESS CONTINUITY

We are committed to providing robust and well-defined procedures across all of our business functions, from Research & Development (R&D), production, supply chain management, risk management, document and data handling, to business continuity processes. To ensure the highest quality of operations, we adhere to internationally recognized standards such as ISO 9001:2015, ISO 8000:2014, ISO 14001:2015, Appendix 2 – ISO/IEC Directives, Part 1:2018, ISO 28001:2007, ISO/IEC 27001:2013, ISO 39001:2012 and ISO 18001:20017. Furthermore, our production processes are managed using a state-of-the-art Enterprise Resource Planning (ERP) system.

QUALITY & TRANSPARENCY

At Global Resource Trading Shpk, we are committed to providing quality products and services with an uncompromising emphasis on transparency. Our daily operations are underpinned by a rigorous quality management system that ensures our products consistently meet or exceed the needs and expectations of our customers, while strictly adhering to all relevant specifications and regulations. We are proud of our commitment to quality, and are constantly striving to improve our processes to ensure we deliver the very best in performance, reliability and satisfaction.

We understand that the world of technology is constantly evolving and that customers want the latest products, which is why we are proud to offer a wide selection of the newest gadgets and electronics. Our product selection covers all types of devices, from laptops and smartphones to cameras, smart home products and more. We also have a vast range of accessories, including chargers, cases, headphones, and more, so you can find all the items you need to get the most out of your device.

At GRT we strive to provide the best customer service and satisfaction for all our customers. Our team is always ready to answer any questions you may have and provide advice on the best products to suit your needs. We also offer competitive prices and make sure that you get the best deal possible. So, whatever your electronics needs, we are sure to have something to suit your requirements.

CERAMIC PRO[®]
NANOCERAMIC TECHNOLOGY

MAGNUS PRO
PAINT PROTECTION FILM

KPMF

KochChemie[®]
ExcellenceForExperts.

DAERG
CHIMICA

G GRASS

Gold[®]
drop

GRT
HORECA PAPER

CATALYST
CATALYST RECYCLING PLANT | ALBANIA

Our Partners


PARTNER'S PROFILES

- Catalyst Albania
- BlackDoven
- GRT Group FCZO
- ST Conculuting

We are thrilled to introduce you to our esteemed partners who play a crucial role in our journey towards excellence. Each partnership is built on shared values, mutual respect, and a commitment to delivering exceptional products and services.

Our partners come from diverse industries, each bringing unique expertise and perspectives that enrich our collaborative efforts. Together, we strive to create innovative solutions and make a positive impact on the world around us.





Catalyst recycling experts: offering unmatched flexibility in every stage of the process for profitable partnerships;

Their core business involves the purchase and processing of used ceramic and metal catalytic converters, as well as ceramic monoliths, encompassing all car models.

Thanks to their extensive experience and longstanding presence in the catalyst purchasing industry, they have successfully forged strong partnerships with the largest companies in the global catalyst recycling sector, including major steelworks and laboratories.

Prospective customers are cordially invited to visit their catalyst purchase center or get in touch with their sales representatives located

throughout Albania.

They assure their clients of a seamless and hassle-free experience when selling their catalysts. Accepting catalysts from all car models, they provide their clients with a fair and favorable price list of catalysts and comfortable conditions of cooperation, including straightforward catalyst valuation.

CATALYST
CATALYST RECYCLING PLANT | ALBANIA

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Expanding horizons with international trade, consulting, and investment services!

Black Doven is a company operating on the European and International markets. Based in Czech Republic, the company extends its operations globally, responding to needs wherever and whenever necessary.

The primary focus of Black Doven lies in the international trade of household and consumer goods, including white goods and brown goods, as well as consumer electronics, TV, and IT products encompassing software and hardware. However, due to the evolving market dynamics, the company made strategic decisions to diversify its services.

Now, Black Doven has expanded its portfolio to include consulting and advisory services, project management, property development,

and investment services. Additionally, they are actively involved in social housing projects, further bolstering their offerings.

These changes have resulted in remarkable growth for the company, both in terms of turnover and profit. Moreover, the diversified services have paved the way for establishing enduring business relationships with current and new clients, solidified through successful project collaborations. Black Doven continues to work tirelessly with their clients, ensuring excellence in every endeavor they undertake.



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Experience the assurance of maximum return on investment with their tailored property management and maintenance services;

At GRT Group Fzco, the company takes immense pride in their profound knowledge and appreciation of income-generating assets. Their mission is to deliver personalized property management and maintenance services that cater to the unique needs of each client. GRT Group Fzco is dedicated to assisting clients in maximizing their return on investment while simultaneously enhancing the value of their properties.

The company offers a diverse array of services designed for commercial properties, individual apartments, and villas, thereby easing the burden of property management for their clients. A team of experts ensures tenants enjoy a stress-free stay, leading to high

retention rates and a steady rental income stream.

GRT Group Fzco values trust and dependability and endeavors to foster enduring relationships with their clients by promoting open communication and shared objectives. Clients can entrust their properties to GRT Group Fzco and experience the assurance that comes with knowing their investments are in capable hands.



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Comprehensive services for small and medium-sized businesses!

ST Consulting is a well-established consulting firm based in the city of Tirane, with a renowned expertise in the consulting business. Over the years, they have garnered extensive experience in the thriving industry of consulting.

The firm is dedicated to providing their clients with comprehensive consulting and advisory services, project management, property development, and investment services. They also conduct thorough business analyses, encompassing various factors such as economic, technical, legal, and scheduling considerations, resulting in what is known as a feasibility study.

These diverse services have contributed

significantly to the company's growth, leading to increased turnover and profit. Moreover, ST Consulting has been successful in forging new and enduring business relationships through their active involvement in various projects, collaborating seamlessly with both existing and prospective clients.

STC

CONSULTING WEB

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For more details, visit grt.al

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