Business Environment Survey 2023



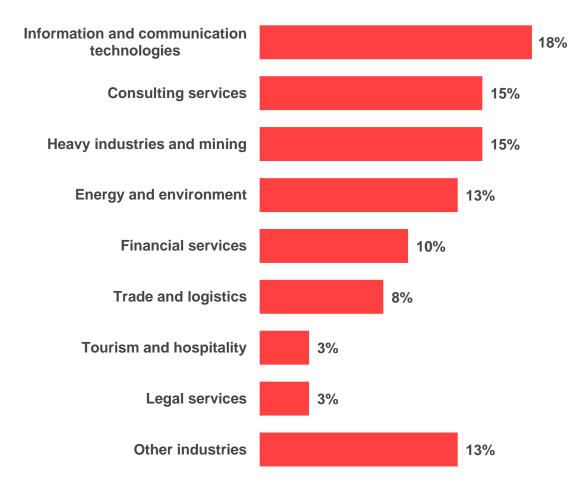


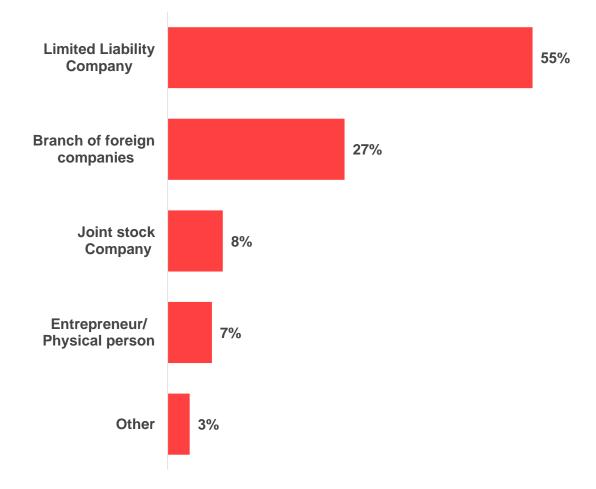
FIAA Business Environment Survey 2023

### **Respondents Business Profile**

#### **Company Profile**

#### Legal status of the company

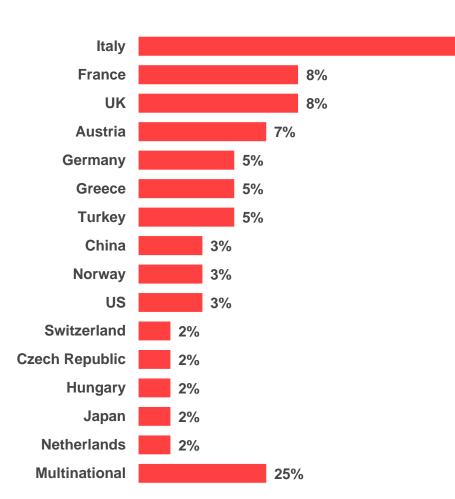






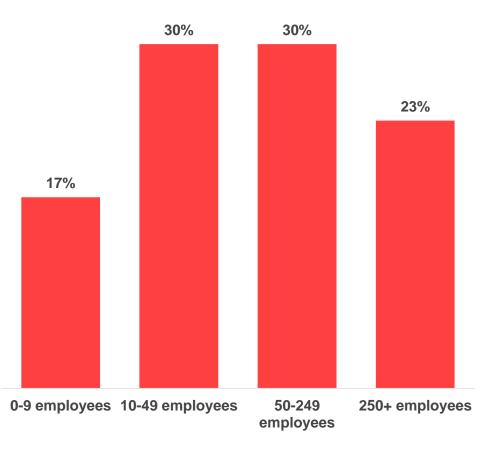
### **Respondents Business Profile**

18%



Country of Origin (Foreign countries only)

Employees (including part-time) directly employed in the companies





#### Methodological Notes

How to read the report

In order to have a better visibility and understanding when it comes to the evaluation of the different aspects of the Business Environment in Albania, all questions were converted and presented on 0 - 100 scale.

Answers in this questionnaire have been converted in the 0-100 scale following this procedure:

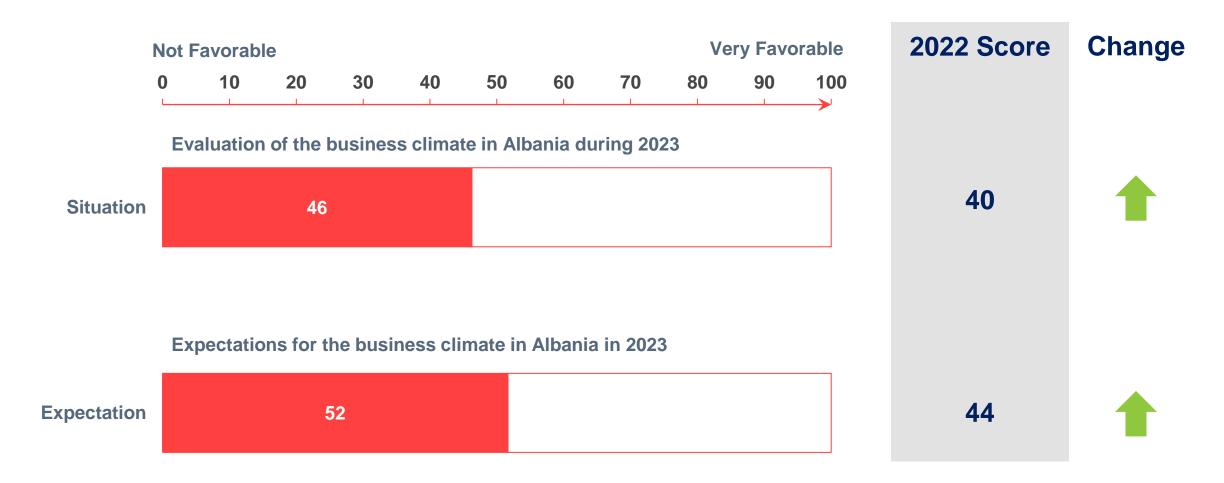
 Responses to the questions in the main module were coded from 1 to 5 where 1 meant "Not favorable at all" and 5 meant "Very favorable". Then this scale was converted on a 0 to 4 scale by deducting 1 for each value.

The 0 to 4 scale was then converted to the form of 0 to 100 by multiplying it with 100/4 (25).

• In this scale 0 now means "Not favorable at all" and 100 now means "Very favorable".



#### **Overall Business Climate**

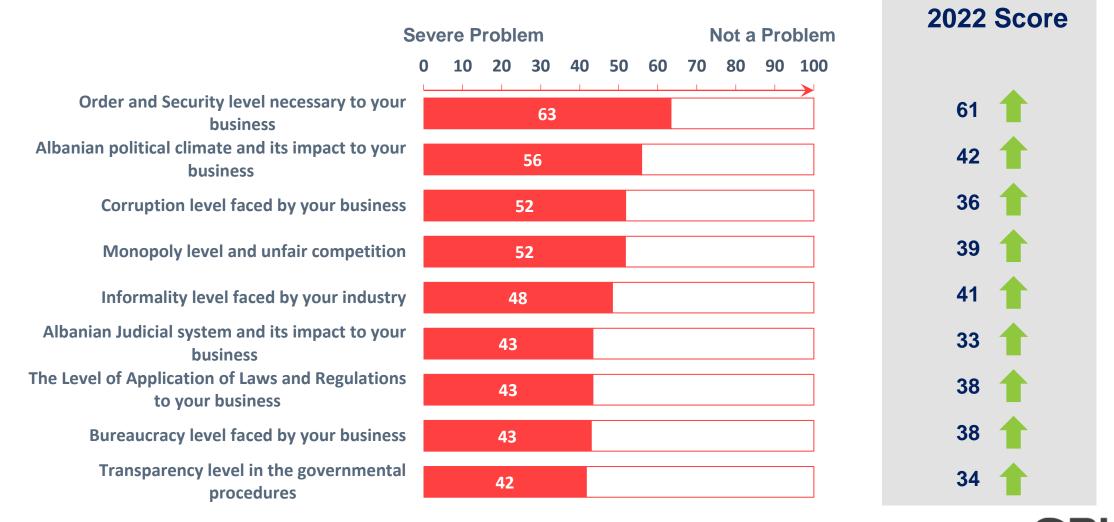




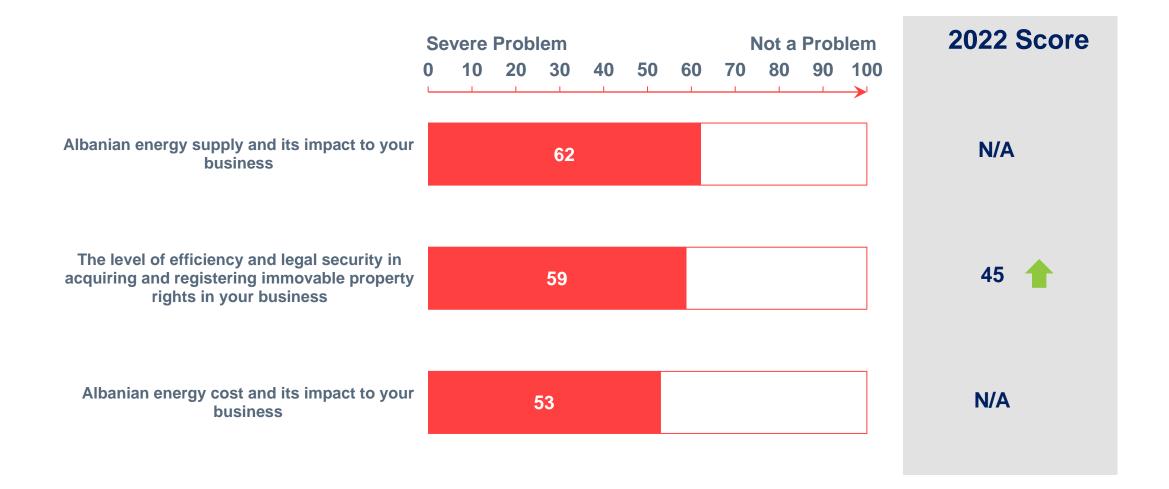
#### **Global & National Macroeconomic Situation**



**Specific Business Climate** 



Energy Supply and Security



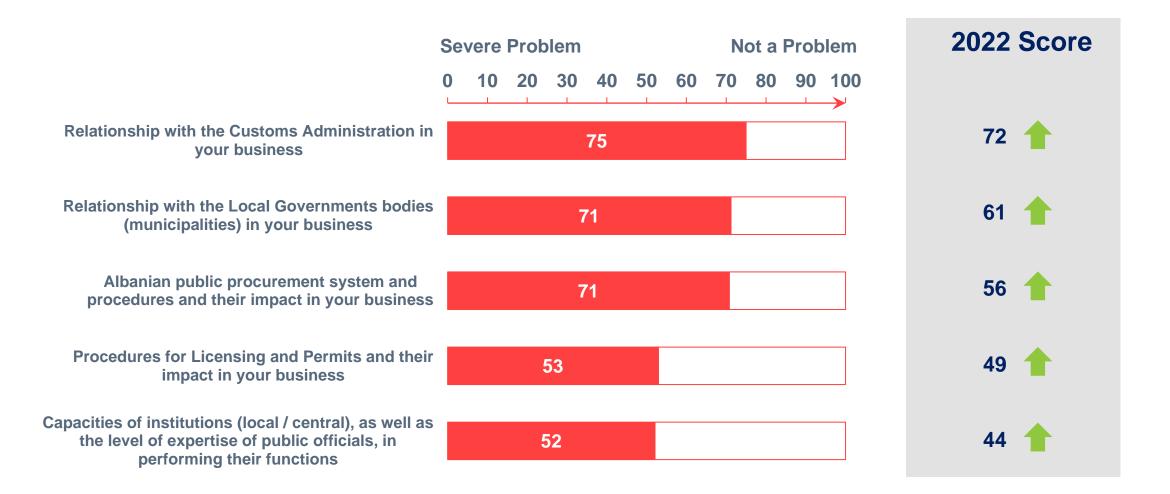


#### **Doing Business in Albania in 2023** Tax System

0       10       20       30       40       50       60       70       80       90       10         Responsiveness / functionality of the e-tax system and its impact in your business       68       68       68       68       68       68       68       68       68       68       65		Se	Severe Problem Not a Problem									
its impact in your business Responsiveness / functionality of the Central Invoicing Platform (Self-Care) under the fiscalization 68 68 68 68 68 68 68 68 68 68 68 68 68		0	10	20	30	40	50	60	70	80	90	10
Platform (Self-Care) under the fiscalization		d			6	8				-		
		9	65									
VAT Reimbursement process applied to your business last year 65	AT Reimbursement process applied to your business last year	S			65							
Level of inter-connectivity / communication between the different governmental platforms / institutions 61		n			61							
Relationship with the Tax Administration in your business as well as their responsiveness level56					56							
Tax levels applied to your business during last year (2022)56		r			56							
Relevance and clarity of rulings / interpretations issued by tax authorities and their impact in your business 51		d		5	51							
Frequency of changes of the tax legislation and practice and its impact in your business 40		d		40								

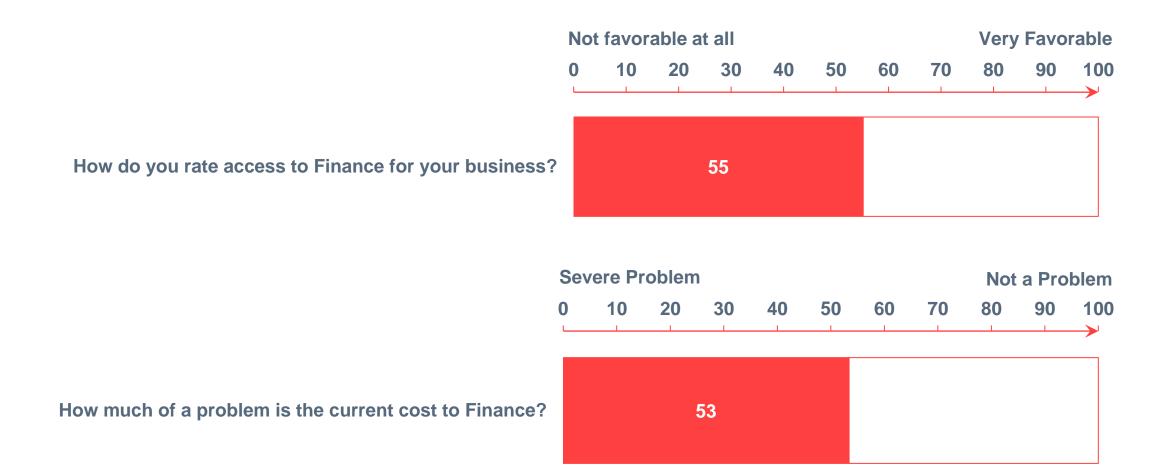


**Relationship with Albanian Institutions** 



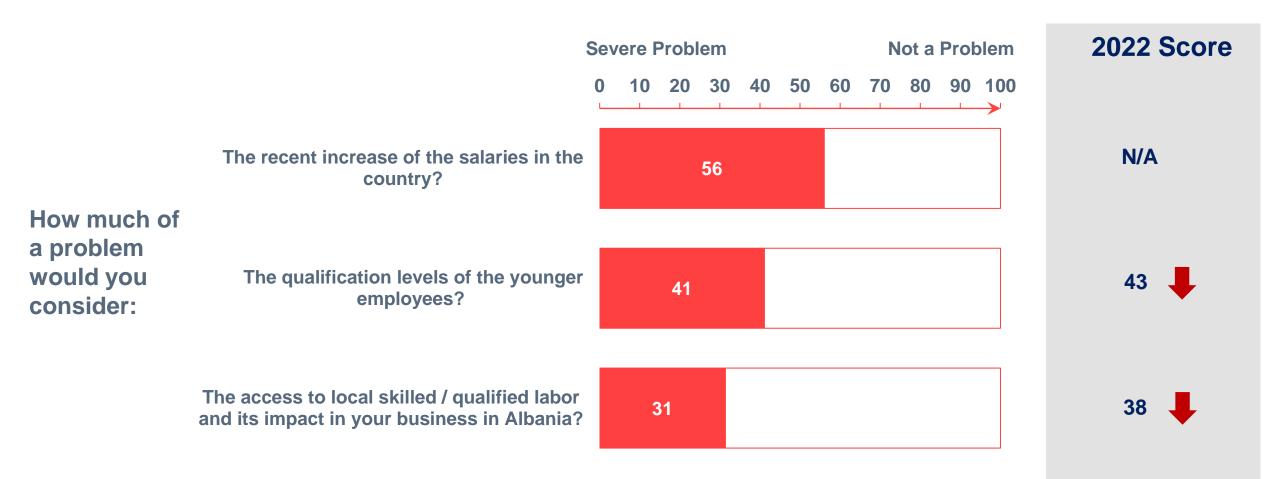


#### **Doing Business in Albania in 2023** Finance



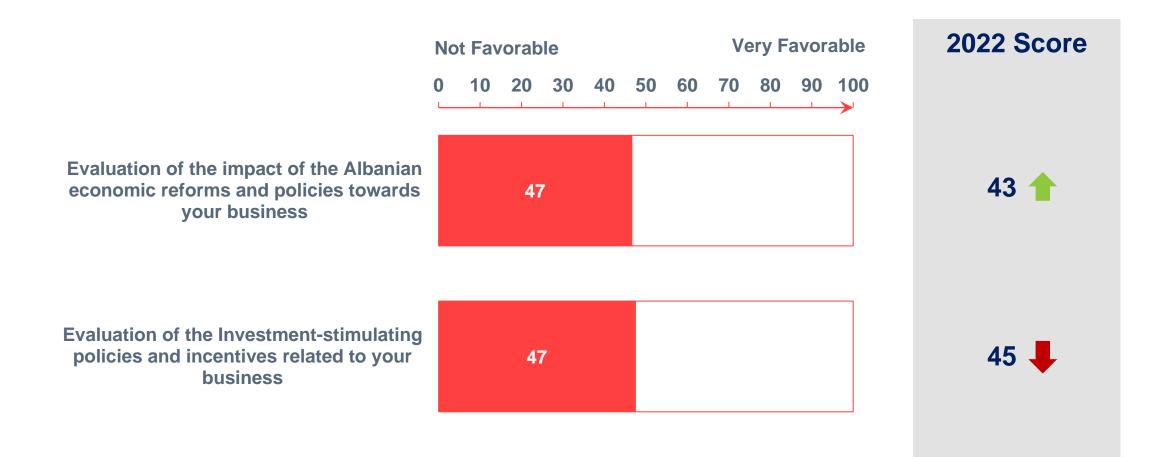


Situation of Labor Market in Albania





**Pro Business Strategies and Incentives** 





# Business Environment Survey 2023



